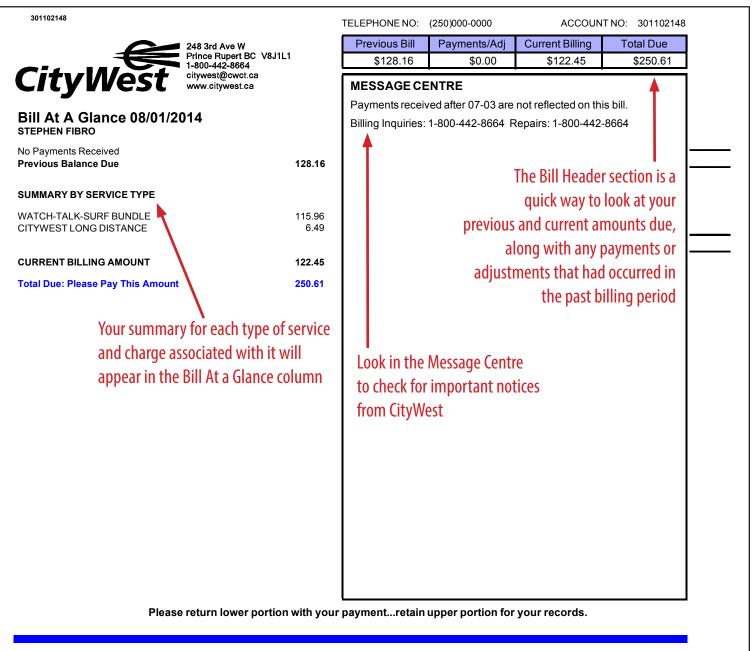
# **SAMPLE COVER PAGE**





248 3rd Ave W Prince Rupert BC V8J1L1 1-800-442-8664 citywest@cwct.ca www.citywest.ca

08/01/2014 000010 12816 STEPHEN FIBRO ACCOUNT NO: **301102148** TELEPHONE NO: **(250)000-00** 

Payment Due		Total Due		
08/30/2014		\$250.61		
	Enter Amount Paid			
000				

#### CITYWEST CABLE & TELEPHONE 248 3RD AVENUE WEST PRINCE RUPERT BC V8J 1L1

STEPHEN FIBRO 1000 CITYWEST LANE TERRACE BC VOV 0V0

36



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## SAMPLE USAGE PAGE

IONTHLY USAGE FOR TELEPHONE: (2) Description	Date	Quantity	Amount
Previous Balance Due			128.16
VATCH-TALK-SURF BUNDLE GOODS & SERVICES TAX PROVINCIAL SALES TAX	08/01-08/31		<b>104.00</b> 5.20 6.76
1	On each of the p	ages you will notice th	e
WATCH-TALK-SURF BUNDLE SUBTOT	▲L subscriber acc upper right-hand	ount information on th corner of the statemen is information is correc	e 115.96 t.
The monthly usage section can be used to further expl			
associated with each servic Changes will be itemized fo of service.	e.		
associated with each service Changes will be itemized for	e.		115.96
associated with each service Changes will be itemized for of service.	e. or each type		115.96 6.49 122.45
associated with each service Changes will be itemized for of service. SUB-TOTAL CITYWEST LONG DISTANCE TOTAL CHARGE	e. or each type	Total Due For This Ser	6.49 122.45
associated with each service Changes will be itemized for of service. SUB-TOTAL CITYWEST LONG DISTANCE TOTAL CHARGE	e. or each type	Total Due For This Ser	6.49 122.45

# **SAMPLE INSTRUCTIONS PAGE**



248 3rd Ave W Prince Rupert BC V8J1L1 1-800-442-8664 citywest@cwct.ca www.citywest.ca STEPHEN FIBRO ACCOUNT NO: 301102148 TELEPHONE NO: (250)000-0000 BILL DATE: 08/01/2014 Page: 2 of 7

#### **Payment Options**

- Automatically by pre-authorized banking or credit card payment on or around the 25<sup>th</sup> of each month
- By internet/telephone banking or at most financial institutions
- Online by credit card at citywest.ca/my account
- Online through the SmartHub mobile app
- By cheque payable to CityWest and mail to: CityWest, 248 3<sup>rd</sup> Ave W, Prince Rupert, BC V8J 1L1
- Credit card payments over the phone by calling 1(800)442-8664
- At any CityWest store

Allow adequate time for your payment to reach us by mail or through a financial institution.

#### Late Payment Charge

If payment is not received by CityWest by the required payment date, it will be considered a delinquent amount and will be subject to a late payment charge of 1.25% per month(16.07% per year).

### Billing

- Monthly services are billed one month in advance. Usage is alled in arrears. Service charges on your first invoice will be for the number of days in the first month that you were active.
- Customers who give CityWest reasonable advance notice (minimum 30 days) may terminate their service after expiry of the minimum contract period, which is one month commencing from the date the service is provided. For full details, please see sections 19 and 20 of our terms of service, which can be found on our website, here: <u>http://www.citywest.ca/aboutus/legal/terms-of-service</u>

### Penalties & terms of service are briefly noted here

NAM	Effective Date	
NEW ADDRESS	3	
СІТҮ	Y PROV POSTAL CODE	
EMAIL ADDRESS		
ou can also call us at	CREDIT CARD PAYMENT	
800-442-8664	Please charge my 🛛 Visa 🔲 MasterCard Name on Credit Card	
change your	Credit Card Number	
niling address.	Credit Card Expiration Date Credit Card PIN Number	
	Authorized Signature (required)	

This page shows you the methods you can use to pay your bill.